
Context and objectives

The EORTC IL46 is a 1-item item list developed to assess aspects of QoL in cancer patients. The EORTC IL46 was developed to be administered through a paper version that is completed directly by the patient. The objective of this document is to provide the script for the phone administration of the EORTC IL46.

Methods

Instructions for the interviewer

- Please follow the script exactly as it is written down. All words must be read.
- Notes for the interviewer are written in *italics* and thus should not be read to the patient.
- Notes in boxes cover instructions for events that may potentially occur during administration.
- You must not help the patient answering the questions, even if they do not understand the questions.
- Please allow them enough time to answer.
- You can repeat the questions to patients as many times as they request.
- Please select the answer chosen by the patient.

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EORTC IL46 phone script

EORTC IL46

Patients sometimes report that they have the following symptoms or problems .

Please indicate the extent to which you have experienced these symptoms or problems during the past week.

Please answer the questions by indicating one and only one response that best applies to you.

In this questionnaire, there is 1 question which will ask you about your symptoms and problems **during the past week**. The response options for the question are 'not at all', 'a little', 'quite a bit', and 'very much'.

Please indicate the response that most closely describes you for the question:

1. During the past week, to what extent have you been troubled with side-effects from your treatment?
 1. Not at all
 2. A little
 3. Quite a bit
 4. Very much

[Record the response. Note that you may need to remind patients that the answer to the question must be for during the past week. If the patient cannot choose between two response choices, mark only the one corresponding to the higher score]

If the patient fails to respond within an appropriate amount of time or states they do not understand the question, then read:

Would you like me to repeat the question? [*Repeat as appropriate*]

If the patient attempts to provide more than one response, then read:

Please choose one option from [*Repeat response options*]

If the patient asks to skip the question, then move onto the next item. [Only if requested by patient – DO NOT ask if the patient would like to skip the question]

If the patient skipped a question, record the question here and return to it at the end of the interview. If a question was skipped by the patient because they did not want to answer it, make a note of the question and any further details or explanations.

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If the patient did not answer the question:

- I have not recorded your answers for the question. Would you like me to read it again for you?
 - ➔ *If **YES**: please go back to the related question and ask it again.*
 - ➔ *If **NO**: continue on and end the interview.*